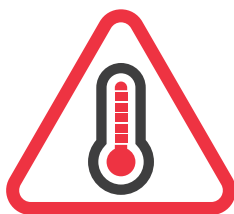


What a business should do when a suspected or confirmed case of COVID-19 is reported

COVID-19 symptoms are:



A new,
continuous
cough



or a high
temperature



or a loss or
change to
your sense of
smell or taste

What should I do with a confirmed case?

- ▶ Ensure the person is at home and self-isolating
- ▶ Call Public Health England immediately to get advice on **0300 303 8162**
- ▶ PHE will carry out a risk assessment with you and advise on next steps

What should I do with a suspected case?

- ▶ Ensure a person is at home and self-isolating
- ▶ Get tested (see how opposite)

- ▶ If you need further advice then please email **phnotifications@cornwall.gov.uk** who will respond within 24 hours

For both confirmed and suspected cases

- ▶ Business should not close unless advised to do so by PHE or Cornwall Council following the risk assessment
- ▶ DO NOT send staff for testing unless they start to show symptoms
- ▶ Close contacts (as determined by PHE) need to self-isolate for 14 days, regardless of any test result

If your customer or staff member tests positive for Covid 19 they must

- ▶ Stay indoors and self-isolate
- ▶ Phone to inform you

How do they book a test?

- ▶ Online at **www.nhs.uk/coronavirus**
- ▶ Call **119**
- ▶ Give their current **postcode**

Check

- ✓ Customer/staff member self isolating
- ✓ Test has been arranged by symptomatic customer/staff member
- ✓ Phoned PHE for confirmed case and risk assessment actioned COVID-secure guidance being followed:

www.gov.uk/guidance/working-safely-during-coronavirus-covid-19

www.gov.uk/government/publications/covid-19-stay-at-home-guidance

